

LIMITED TIME OFFER, ONLINE EXCLUSIVE!

Performance Internet

\$44⁹⁹ per month for 12 months
No term contract

Add to Cart

- Fastest, most reliable in-home WiFi
- ONLINE EXCLUSIVE – FREE shipping on self-installation kit

Pricing & Other Info.

Performance Internet + Streaming TV

\$44⁹⁹ per month for 12 months
No term contract

- Fastest, most reliable in-home WiFi
- HBO®, Streampix® & local channels
- ONLINE EXCLUSIVE – FREE shipping on self-installation kit

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Pricing & Other Info.

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XFINITY Internet with Streaming TV

PACKAGE	CHANNELS	DOWNLOAD SPEEDS UP TO	EXTRAS	PRICE
Blast Plus Learn More	45+ View Lineup	Up to 105 Mbps <small>download speeds</small>	HBO® and HBO GO® included Access to 1 million WiFi hotspots nationwide	\$59 ⁹⁹ /mo <small>for the first 12 months</small> <div>Add to Cart</div> Pricing & Other Info.
Internet Plus Learn More	10+ View Lineup	Up to 25 Mbps <small>download speeds</small>	HBO® and HBO GO® included Access to millions of hotspots nationwide	\$44 ⁹⁹ /mo <small>for the first 12 months</small> <div>Add to Cart</div> Pricing & Other Info.

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The offer for the service package you have selected requires a minimum term agreement. The agreement will be sent to the mail or email address you provided. Under the agreement you cancel or downgrade any services included with your package before the agreement expires, you will be billed the early termination fee specified in the agreement, unless you cancel within the first 30 days after installation or activation, as applicable. You may cancel the agreement by calling 1-800-COMCAST. If you cancel within 30 days of the date service is installed or activated, and return any equipment you have received from us, the early termination fee will not be charged. If you do not cancel the agreement, you will automatically be billed according to the terms of the minimum term agreement will apply.

Acceptance of these terms will occur at checkout.
3550 00000000-0000-0000-0000-000000000000 721477|721698|721106|721144|721453|721822|721993|721889|721437|721992|721890|721435|722042

PACKAGE	Download SPEEDS UP TO	EXTRAS	PRICE
			\$89 ⁹⁹ /mo

Extreme 150 [Learn More](#)150
Mbps

Access to millions of hotspots nationwide

for the first 12 months

Add To Cart[Pricing & Other Info.](#)Blast!® [Learn More](#)105
Mbps

Access to millions of hotspots nationwide

\$54⁹⁹/mo

for the first 12 months

Add To Cart[Pricing & Other Info.](#)Performance [Learn More](#)25
Mbps

Access to millions of hotspots nationwide

\$44⁹⁹/mo

for the first 12 months

Add To Cart[Pricing & Other Info.](#)Performance Starter [Learn More](#)6
Mbps\$49⁹⁵/mo**Add To Cart**[Pricing & Other Info.](#)Economy Plus [Learn More](#)3
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Acceptance of these terms will occur at checkout.
3550

High-speed Internet service with XFINITY® Internet from Comcast

XFINITY Internet delivers the fastest, most reliable in-home WiFi for all rooms, all devices, all the time.

Get the consistently fast speeds you need, even during peak hours. Plus, enjoy access to millions of hotspots nationwide and stay connected while away from home.

Reliable speed • **Security and protection** • **Nationwide Hotspots**



All the speed you need

XFINITY Internet offers a variety of speeds to best fit your online needs. Whether occasionally surfing the Web or spending hours streaming movies — we have the plan for you. Plus, enjoy the speed and reliability of XFINITY Internet safely with Constant Guard, an online protection suite included with each plan.

Security and protection

Constant Guard® by XFINITY provides unmatched online security so you

can safely enjoy the fastest, most reliable Internet at no additional cost.
Get protection against identity theft, viruses and more with top-rated Norton™ Security Suite.

[Learn more about online security with XFINITY](#)



Millions of hotspots nationwide

XFINITY WiFi gives you the fastest way connected to your favorite entertainment on the go, while saving on your cellular data plan. Download the XFINITY WiFi app to easily find hotspots when you're out and about.

[Learn more about XFINITY WiFi](#)

One convenient place to stay connected online

With the XFINITY Connect app, you can easily check email, listen to voicemail and manage your calendar. See how adding XFINITY® Voice takes your home phone service on the go.

XFINITY Apps

Take your XFINITY entertainment with you, anywhere you go. Watch thousands of XFINITY On Demand™ TV shows and movies on your mobile device, plus stream over 50 of your favorite networks live.

[Learn more](#)

Ray Donovan available with XFINITY TV Go app

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[What are Internet Service Providers?](#)

[How to Choose the Best High Speed Internet Service Provider](#)

[The Advantages of High Speed Internet](#)

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Based on April 2013 study by Allion Test Labs, Inc.
'Reliably fast' claim: FCC, 'Measuring Broadband America', July, 2012.
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Comcast Home Page		Customer Agreement Policy		Home Help	Privacy Statement
					Visitor Agreement

Exhibit SMB-48



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01950

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Why TWC?

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Support

More

Internet Plans & Pricing

EXCLUSIVE ONLINE OFFER—SAVE \$5/MO.
TV + Internet

\$44⁹⁹
per mo.
for 12 mos.*

[Learn More >](#)

High Speed Internet Plans and Packages

[Learn About Internet Service](#)

Ultimate	Up to 50Mbps	\$64 ⁹⁹ per month for 12 months	Details	Order
Extreme	Up to 50Mbps	\$34 ⁹⁹ per month for 12 months	Details	Order

Turbo	Up to 20Mbps
<div>\$ 44⁹⁹ per month for 12 months</div> <div>Details ▾</div>	Order >
Standard	Up to 15Mbps
<div>\$ 34⁹⁹ per month for 12 months</div> <div>Details ▾</div>	Order >
Basic	Up to 10Mbps
<div>\$ 29⁹⁹ per month for 12 months</div> <div>Details ▾</div>	Order >
Everyday Low Price	Up to 3Mbps
<div>\$ 14⁹⁹ per month</div> <div>Details ▾</div>	Order >

Internet Plans at a Glance

Mbps, short for megabits per second, measures how quickly data can be carried from one point to another.

Download speeds

Ultimate 300	Up to 300Mbps
Ultimate 200	Up to 200Mbps
Ultimate 100	Up to 100Mbps

Extreme	Up to 50Mbps
Basic	Up to 10Mbps
Everyday Low Price	Up to 3Mbps

Upload speeds

Ultimate 300	Up to 20Mbps
Ultimate 200	Up to 20Mbps
Ultimate 100	Up to 10Mbps
Extreme	Up to 5Mbps
Basic	Up to 1Mbps
Everyday Low Price	Up to 1Mbps

TWC email accounts

Ultimate 300	30
Ultimate 200	25
Ultimate 100	25
Extreme	10
Basic	5
Everyday Low Price	5

TWC email storage space

Ultimate 300	10GB
Ultimate 200	10GB

Ultimate 100	5GB
Extreme	2GB
Basic	100MB
Everyday Low Price	100MB

Free Home WiFi included

Ultimate 300	✓
Ultimate 200	✓
Ultimate 100	✓
Extreme	
Basic	
Everyday Low Price	

Free access to TWC WiFi® Hotspots

Ultimate 300	✓
Ultimate 200	✓
Ultimate 100	✓
Extreme	✓
Basic	
Everyday Low Price	

Internet security software & parental controls

Ultimate 300	✓
Ultimate 200	✓
Ultimate 100	✓

Extreme	✓
Basic	✓
Everyday Low Price	✓

Option to buy your own modem

Ultimate 300	✓
Ultimate 200	✓
Ultimate 100	✓
Extreme	✓
Basic	✓
Everyday Low Price	✓

Ready to Order >

Features at a Glance

TWC WiFi® Hotspots

Fast, reliable connections for your devices.

Learn More >





Packages

Review our current
offers and deals.

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Order TV, Internet and Home Phone services that fit you.

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TWC Stores

Shop, pay your bill, experience in-store
demos at select locations.

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Contact TWC

Find answers to common questions,
chat online or call us.

[Contact us ›](#)

Buying your modem vs. leasing your modem

You have the option of leasing your modem from us or buying your own.

When you lease your modem from Time Warner Cable, we work to ensure that you have the right equipment for your Internet service plan. We also provide you with technical support for your equipment. A small monthly charge applies if you select this option.

If you prefer to buy your own modem, please [refer to our approved modems page](#) to learn which modems are best for your TWC Internet service and how to activate your modem once you've purchased it.

Internet service provider plans

Selecting the right Internet service plan from the right high-speed Internet service provider depends upon many factors, such as your lifestyle, how many computers and devices you have connected to the Internet and how you use the Internet.

Time Warner Cable offers six Internet speed options, up to 50Mbps in most locations and up to 100Mbps in select areas. Try to get that from another Internet service provider.

TWC has speed tiers that are up to 15 times faster than DSL Internet. When you go with a satellite TV company, your satellite Internet is usually a DSL connection. Slower speeds, such as those from a satellite Internet provider, result from older technology that does not support simultaneous streaming to multiple devices like TWC's hybrid-

fiber network. Plus, you can bundle your TWC Internet service with TV and Phone. With a satellite Internet provider such as Dish, you'd have to bundle with DSL for your Internet.

TWC gives you free access to more than 300,000 WiFi hotspots across the country when you subscribe to Standard Internet speed and above. Try to get that from satellite Internet or another Internet service provider. Unlike AT&T, for example, TWC has unlimited Internet with no overuse penalty. And we provide free Internet security software – Verizon FiOS charges \$10 per month for that.

Time Warner Cable's Internet service can better support online video, social engagement, gaming and Skypeing.

So forget about satellite Internet and other less powerful options. Time Warner Cable wants to be your Internet service provider.

See our speed options above and see why TWC can become your favorite Internet service provider.

*All prices exclude applicable taxes and fees, surcharges, equipment, non-standard installation, activation fee, Directory Assistance, Operator Services, International calls and other one-time charges. By enrolling in this promotion, customer agrees to be bound by the terms of TWC's Subscriber Agreement which can be found at http://help.twcable.com/html/twc_sub_agreement.html. Triple Play offers expire 01/15/15 and are available to residential new and existing Single and Double Play customers. Triple Play price will increase \$20 per month for months 13-24. After 24 months, regular rates in effect at that time apply. Lease of at least one Whole House HD-DVR and one WH DVR compatible Set Top Box required. Standard TV for \$39.99 available for 12 months; in months 13-24, price will increase to \$44.99; after month 24, regular rates in effect at that time apply. TV & Internet offer expires 01/15/15 and is available to new residential customers who sign up for the Double Play (Starter TV/Standard Internet); offer may not be combined. After 1 year, regular rates in effect at that time apply. TV offer expires 01/15/15 and is available to current residential Double Play (Internet/Home Phone) or Single Play (Internet) customers who sign up for Starter TV; offer may not be combined. After 1 year, regular rates in effect at that time apply. Free Installation applies to Easy Connect Kit beginning 11/12/14 through 12/19/14. Free Installation does not apply to National West and Former New Wave and Former Insight locations. All services not available in all areas. Not all equipment supports all services. Subject to change without notice. Some restrictions apply. Offers may not be combined.

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Exhibit SMB-49

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Verizon's battle with N.J. town shows strong thirst for rural wireline broadband

December 4, 2014 | By Sean Buckley

EDITOR'S CORNER

Verizon's ([NYSE: VZ](#)) ongoing war of words with Hopewell Township, N.J.'s officials over telephone service quality and lack of fruitful broadband service shows that consumers' desire for high speed wireline broadband is just as prevalent in rural markets as it is in large cities.

The telco recently found itself fighting claims that there were 156 "serious" and "chronic" telephone service complaints related on its copper-based wireline network in Hopewell Township. A number of customers said that they noticed line noise, static, crackling, buzzing and intermittent service outages during inclement weather.



Sean Buckley

Not surprisingly, [Verizon refuted these claims](#), telling New Jersey's Board of Public Utilities (BPU) that residents reported "significantly fewer landline service issues to Verizon in 2014 than in 2012, representing a 38-percent decrease in the number of trouble tickets over that period."

The township's grievance with Verizon is part of an agreement New Jersey made with the telco over 20 years that's now apparently gone unfulfilled. Residents want the telco to deliver the 45 Mbps of symmetrical broadband service to every state resident by 2010 in exchange for tax breaks and other incentives they promised under the "Opportunity New Jersey" program.

Despite the fact that local consumers paid nearly \$13 billion in surcharges with the hope of getting high-speed broadband service, they have yet to see anything four years following the original deadline.

"Verizon is turning (its) back on the commitment it originally made to cover the entire state," said Hopewell Township Committeeman Greg Facemyer, in a *NJ.com* [article](#). "This includes rural communities like Hopewell Township."

In nearby Greenwich and Stow Creek, a spate of customer protests over similar issues finally drove the [telco to start installing fiber in those towns](#). Hopewell has been pleading with Verizon to do the